

How To: Connect to the wtcc Network on Mac OS X

This article will assist you in connecting to the **wtcc** network. Before you're able to access the network, you must first log into **my.waketech.edu** to register. On the left-hand side, under the **Student Resources** section, click on the **Wireless Access** link. On the next page, review the guidelines, and click the **I Accept** button to register for wireless access.

NOTE: You will not be able to log onto the network until you've registered for wireless access. After the first time you register, you may experience a delay when first logging onto the network. If you're unable to log on, wait at least 15 minutes, and try again.

Register for Wireless Access

1. To register for wireless access, go to **My Wake Tech (my.waketech.edu)** and log in with your Key Account User ID and password (the same User ID and password you use for your computer, WebAdvisor and Blackboard). **(Figure 1)**

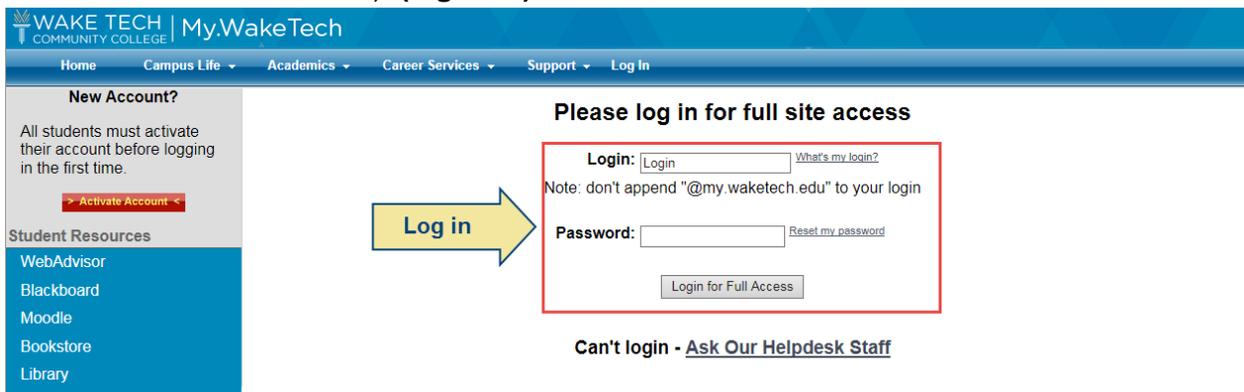


Figure 1: Log into my.waketech.edu

2. On the left-hand menu, under Student Resources, click **Wireless Access**. **(Figure 2)**

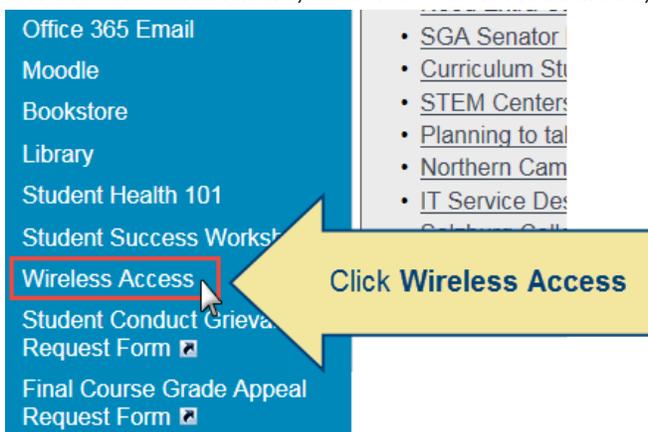


Figure 2: Click Wireless Access

3. On the next page, read over the guidelines for accessing the network. Then click the **I Accept** button. (Figure 3)

Register for Wireless Access

Guidelines for the use of the Wake Tech Wireless Network

Wireless access to the Wake Technical Community College network is for students, employees, and designated guests of the College. Use of the *Wake Tech Wireless Network* implies that you agree to abide by the College's *Internet Use Policy* and other policies, rules, and regulations that pertain to the use of College computing equipment and network access. By using the *Wake Tech Wireless Network*, you agree to abide by the following rules:

1. Interference or disruption of other authorized communications that result from the intentional or incidental misuse or misapplication of wireless network radio frequency spectrum is prohibited.
2. Wireless access points must abide by all federal, state, and local laws, rules or regulations pertaining to wireless networks.
3. Deployment of wireless access points by individuals or departments other than ITS is prohibited.
4. Wireless access points shall require user authentication at the access point before granting access to campus or Internet services. Wireless network interfaces and end-user devices shall support authentication to access wireless networks that allow connectivity to the Campus Network Backbone.
5. In the event that a wireless device interferes with other equipment, ITS shall resolve the interference as determined by use priority. The arbiter, in case of conflict, is the College's Chief Information Officer.
6. ITS reserves the right to confiscate any unauthorized wireless access points.
7. Any wireless network on campus, which poses a security threat, may be disconnected from the campus backbone network.
8. Grievance matters will be decided by the Chief Information Officer. Appeals may be made to the President's Advisory Committee.



Figure 3: Click I Accept

Getting Connected with Mac OS X

1. Click the Wi-Fi icon, and click **wtcc**. (Figure 4)

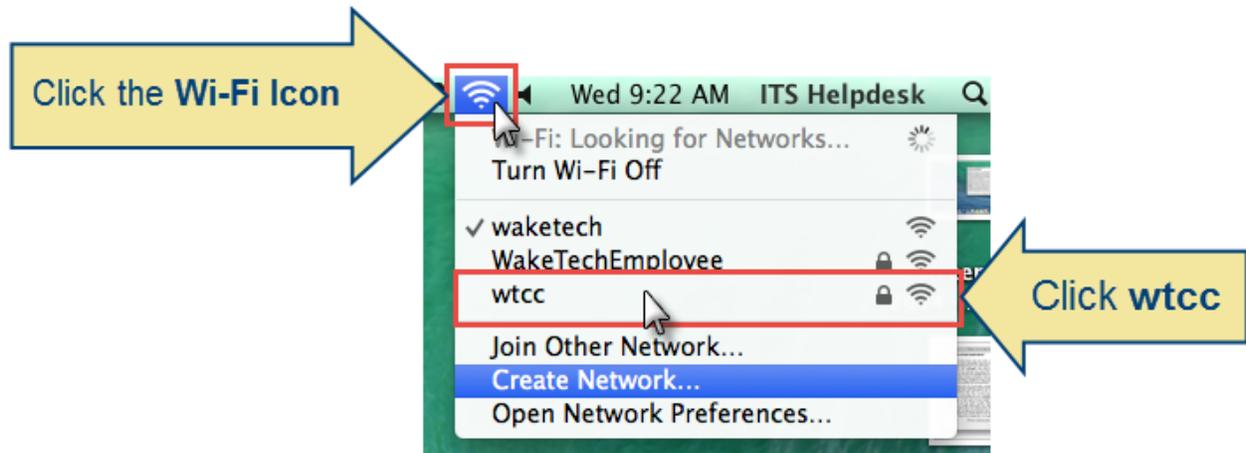


Figure 4: Click the Wi-Fi icon, and click wtcc

2. Enter your Key Account User ID and Password. Then click **Join**. (Figure 5)

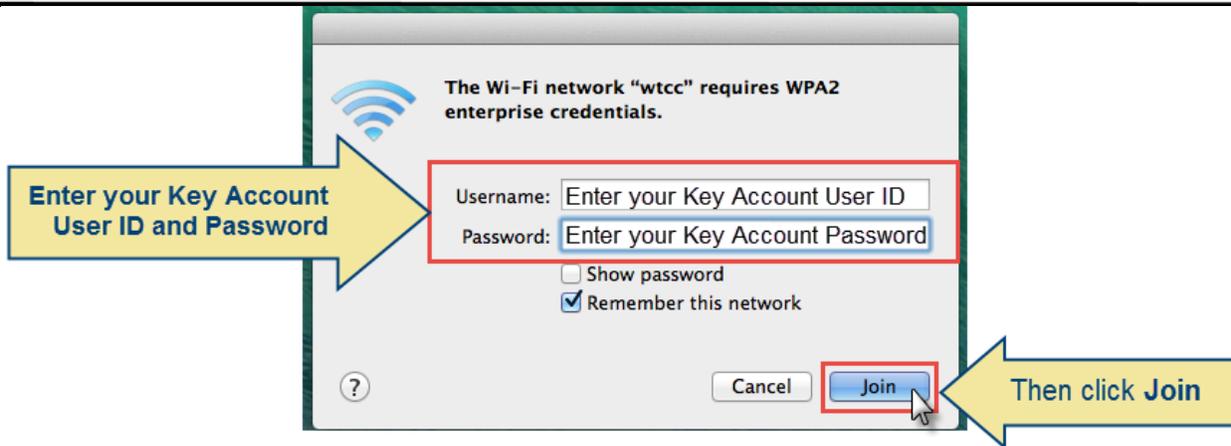


Figure 5: Enter your Key Account User ID and Password and click Join

3. You may or may not be prompted to verify the certificate. If prompted to verify the certificate, click **Continue**. (Figure 6)



Figure 6: Click Continue

Wireless Access FAQ

1. **I can't log onto the wtcc network.**
You must first register for wireless access before you can log on. To register, go to My Wake Tech and log in. On the left-hand side, under the Student Resources section, click the **Wireless Access** link. On the next page, review the guidelines, and click the **I Accept** button to register for wireless access.
2. **I registered for wireless access, but I still can't connect.**
Make sure you're connecting to the wtcc network. Some Wi-Fi utilities have a tendency to connect to other networks automatically when in range. To fix this, check your Wi-Fi utility for the option to connect to wtcc automatically. In addition, make sure your username and password is correct.
3. **I don't see any networks in my Wi-Fi utility.**
Check to see that your Wi-Fi is on. Many laptops have a physical switch that can easily be bumped into the 'off' position. Other laptops have a wireless 'hot key' on or above the keyboard that you need to press to turn on your Wi-Fi.

For further assistance, please contact the Wake Tech IT Service Desk at 919-866-7000.